



FirstTwo, Inc.
 1 Blackfield Drive #242
 Tiburon, CA 94920
 www.firsttwo.com
 support@firsttwo.com
 888-934-7782

Quote

Quote # Q2443

9/29/2025

Name / Address		Account #	Term	Start Date
Johnson County 1102 E Kilpatrick St Ste A Cleburne, TX 76031		1493	1 Year	9/16/2025
Quantity	Description	Unit Price	Amount	
1	FirstTwo Full Agency License - Law Enforcement Based on Agency Size: 101 - 150 Unlimited Users, Searches and Devices Support and Training Included Unlimited Agency Layers Included 3rd Party Integrations (where applicable) \$13,800/year - Initial year ramp-up pricing applied - Discounted to \$5,400/year in year 1 only See pricing @ https://www.firsttwo.com/pricing.html Term Sept 16, 2025 - Sept 15, 2026	5,400.00	5,400.00	
Pricing in this quote is valid for 60 days from the quote date shown above.			Total	\$5,400.00

Terms

Payment Remittance Instructions

Please include your customer name and/or number when remitting payment. Checks sent through regular mail please send payment to:
 FirstTwo, Inc.
 1 Blackfield Drive #242
 Tiburon, CA 94920

Contact FirstTwo to arrange payment via ACH, Credit Card or Wire Transfer at (888) 934-7782 or support@firsttwo.com.

SERVICE ORDER

This Service Order (“**Order**”), incorporated into and subject to the attached terms (“**Terms**”), is made by and between FirstTwo, Inc., a Delaware corporation with a principal place of business at 1 Blackfield Drive #242, Tiburon, CA, 94920 (“**FirstTwo**”), and the undersigned customer (“**Customer**”). By executing this Order, Customer agrees to be bound by these Terms, effective as of the date set forth on this Order.

1. ORDER DETAILS

Customer Information		Billing Terms	
Organization Name:	Johnson County Texas	Effective Date:	September 16,2025
Customer ID:	1493	Term:	1 Year Sept.16, 2025 – Sept.15,2026
Street Address:	1102 E. Kilpatrick St. Ste A Cleburne, TX 76301	Payment Frequency:	Annually
Agency Contact:	Inv. Curran Massey	Payment Terms:	Net30

2. SOFTWARE

FirstTwo will provide to Customer access to the FirstTwo platform accessible at <https://www.firsttwo.com> and consisting of the following Software:

Description	Current Yearly Price	Term Price	Term Discount	Term Total
FirstTwo Full Agency License – Law Enforcement Based on Agency Size: 101 - 150 Unlimited Users, Devices and Searches Support and Training Included Unlimited Agency Layers Included 3rd Party Integrations Included (where applicable) See pricing @ https://www.firsttwo.com/pricing.html	\$5,400	\$13,800	\$8,400	\$ \$5,400

[Signature Page Follows]

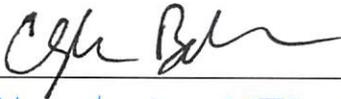
**SIGNATURE PAGE TO
SERVICE ORDER**

IN WITNESS WHEREOF, this Order has been signed by the duly authorized representatives of FirstTwo and the Customer.

CUSTOMER:

FirstTwo

Johnson County
(Name of Organization)

Signature: 

Signature: 

Name (printed): Christopher Boardman

Name: Niraj Shah

Title: County Judge

Title: CEO

Date: 10-14-25

Date: 9/30/25

FIRSTTWO TERMS

These Terms are entered into by and between FirstTwo, Inc. (“**FirstTwo**”) and the customer (“**Customer**”) identified in the corresponding FirstTwo customer order form (“**Order**”) to which these Terms are attached. FirstTwo and Customer are sometimes referred to herein individually as a “**Party**” and together as the “**Parties**”. By executing an Order, Customer agrees to be bound by these Terms, effective as of the date set forth on the Order.

1. **Scope.** These Terms cover the licensing of FirstTwo’s proprietary software in machine-readable, object code form accessible by Customer via FirstTwo’s websites and mobile applications, and any other software provided to Customer by FirstTwo (collectively, the “**Software**”).

2. **License Grant.** Subject to Customer’s payment of all amounts due under this Agreement and compliance with all of the terms of this Agreement, FirstTwo grants Customer a limited, non-exclusive, non-transferable, non-sublicensable, revocable license during the Term (defined below) to authorize up to the number of individual human end users of Customer specified in an Order to access the Software from servers operated by FirstTwo or a third party host or to install and access the Software on official, Customer authorized laptops, workstations, desktops, or devices, in each case, strictly for internal and official Customer purposes (the “**License**”).

3. **LIMITED WARRANTY.**

3.1 **Warranty.** FirstTwo warrants to Customer that the Software will perform in all material respects with the specifications provided to Customer. FirstTwo will use commercially reasonable efforts to update and correct any portions of the Software that do not comply with the warranty set forth herein. If, after the expenditure of commercially reasonable efforts, FirstTwo is unable to correct the noncompliance, FirstTwo will refund a prorated amount of the fee paid by the customer for the Software, based on the time Customer accessed the Software prior to noncompliance.

3.2 **Disclaimer.** THE WARRANTIES SET FORTH IN THIS SECTION 3 ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF FIRSTTWO, EXPRESS, IMPLIED OR STATUTORY, WITH RESPECT THERETO OR ANY PART THEREOF, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF RELIABILITY, USEFULNESS, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, SECURITY, PRIVACY, ACCURACY OF RESULTS OR CUSTOMER’S USE THEREOF, OR ARISING FROM COURSE OF PERFORMANCE, DEALING, USAGE OR TRADE. FOR CLARITY, ANY USE OR RELIANCE ON THE SOFTWARE BY CUSTOMER OR CUSTOMER’S END USERS SHALL BE AT CUSTOMER’S AND END USERS OWN RISK.

4. **Removed**

5. **LIMITATION OF LIABILITY.** IN NO EVENT SHALL FIRSTTWO’S AGGREGATE LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT, WHETHER IN CONTRACT, TORT OR OTHERWISE, EXCEED THE FEES PAID FOR LICENSES BY CUSTOMER DURING THE 12-MONTH PERIOD IMMEDIATELY PRECEDING THE EVENT GIVING RISE TO THE LIABILITY. IN NO EVENT SHALL FIRSTTWO HAVE ANY LIABILITY TO CUSTOMER FOR ANY LOST PROFITS, LOSS OF USE, COSTS OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES HOWEVER CAUSED AND, WHETHER IN CONTRACT, TORT OR OTHERWISE, WHETHER OR NOT FIRSTTWO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

CUSTOMER HEREBY ASSUMES ALL RISK FOR THE USE OF THE SOFTWARE AND THE RESULTS AND HEREBY UNCONDITIONALLY AND IRREVOCABLY RELEASES AND DISCHARGES FIRSTTWO FROM ANY AND ALL LOSS, CLAIM, DAMAGE OR OTHER LIABILITY RESULTING FROM SUCH USE.

6. **Term.** Unless otherwise stated in the Order, the term of each Order shall begin on the date specified in the Order and remain in effect for one (1) year (the “**Term**”) and Orders will automatically renew for additional one (1) year terms at

FirstTwo's then applicable price for the License unless either Party provides the other Party written notice of its intent not to renew the applicable Order at least 30 days prior to the end of the then current Term. Any discounts offered by FirstTwo to Customer during a prior Term will not apply during any new or renewal Term unless specifically agreed to in writing by the Parties.

7. Termination. Either Party may terminate this Agreement for cause (a) upon 30 days written notice to the other Party of a material breach and the breaching Party fails to cure the same within such period, (b) immediately if Customer assigns, licenses, or sublicenses or attempts to assign, license, or sublicense any of its rights or obligations under this Agreement without the prior written consent of FirstTwo, or (c) immediately if FirstTwo ceases to operate as a going concern or otherwise terminates its business operations.

8. Multi-Year Agreements. For agreements with Terms of more than one year, the pricing for each year after the first year shall be as follows, unless otherwise stated in the Order:

8.1 Customer Pays Year to Year. Customer may elect to pay year to year or pay for the entire Term at the beginning of the Term. When the Customer pays year to year the price for each year shall be the lesser of:

- The price listed on FirstTwo's public website at <https://www.firsttwo.com/pricing.html> at the beginning of each renewal year after the expiration of the initial year; or
- A price increase of five percent (5%) over the price paid by Customer for the prior year's License.

8.2 Customer Pays Entire Term. If Customer chooses to pay for the entire Term at the beginning of the Term, the price paid will cover the entire Term without further adjustment.

9. FCRA Compliance. The Software is not intended to be used and may not be used to make employment decisions, including hiring, retention, promotion, or reassignment, or to determine eligibility for credit, insurance, employment, or other purpose that would qualify the Software as a consumer report under the Fair Credit Reporting Act (the "FCRA"). FirstTwo is not a "consumer reporting Customer" as that term is defined in the FCRA and the Software and other data or information that may be provided by FirstTwo do not constitute "consumer reports" as that term is defined in the FCRA.

10. Governing Law. These Terms will be interpreted, construed and enforced in all respects in accordance with the laws of the State of Texas, without reference to its rules relating to choice of law, except to the extent preempted by the laws of the United States of America, which will then apply.

[END OF TERMS]